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USJ/FHSS/QAC/012 – Version 1

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**Student Satisfaction Survey Form First, Second and Third Year Students**

**Quality Assurance Cell**

**Faculty of Humanities and Social Sciences**

**University of Sri Jayewardenepura**

Department of

Date:

Degree Program: BA (General)/ BA (Hons)/ BSc (Hons)

Year: 1st Year/ 2nd Year/ 3rd Year

Medium:

Please give your answer by marking a “X” in the appropriate box.

1-not satisfied 2- less satisfied 3-moderately satisfied 4-satisfied 5- highly satisfied

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | | 1 | 2 | 3 | 4 | 5 |
| **Satisfaction with Course** | | | | | | |
| 1 | Provides course outline and assessment procedures at the beginning of the course |  |  |  |  |  |
| 2 | Usually the lectures start on time, provide enough time to ask questions and get clarifications |  |  |  |  |  |
| 3 | Cover the course unit during the stipulated time |  |  |  |  |  |
| 4 | Encourage student centered learning |  |  |  |  |  |
| 5 | Provide activities to develop students’ soft skills |  |  |  |  |  |
| **Satisfaction with Student Support Services** | | | | | | |
| 6 | Support from DELT to improve English |  |  |  |  |  |
| 7 | Academic counselling for degree completion |  |  |  |  |  |
| 8 | Academic counselling for further/ advanced studies |  |  |  |  |  |
| 9 | Support from Career guidance unit (CGU) for employment |  |  |  |  |  |
| 10 | Training on library use |  |  |  |  |  |
| 11 | Training on IT facilities |  |  |  |  |  |
| 12 | Service from Medical Centre |  |  |  |  |  |
| 13 | Support from non-academic staff |  |  |  |  |  |
| 14 | Support provided by mentors |  |  |  |  |  |
| 15 | Counselling available for needy students |  |  |  |  |  |
| **Satisfaction with Facilities** | | | | | | |
| 16 | IT facility from computer center |  |  |  |  |  |
| 17 | Library facilities |  |  |  |  |  |
| 18 | Canteen facilities |  |  |  |  |  |
| 19 | Hostel facilities |  |  |  |  |  |
| 20 | Facilities at the Medical Centre |  |  |  |  |  |
| 21 | Sport facilities |  |  |  |  |  |
| 22 | Conditions of lecture halls |  |  |  |  |  |
| 23 | Facilities available for differently abled students |  |  |  |  |  |
| 24 | Provisions to prevent sexually based gender violence (SBGV) and ragging |  |  |  |  |  |

Areas needed further improvements

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